Customer Story

Mining travel efficiencies in Africa

Delays at the mine and COVID restrictions, on top of travel complications and limited flight options.



GOLDEN ST



Industry: Mining/Gold



Location: London, Toronto, Africa



Client Established: 2019

"Howard and Kam are always personable and friendly. The team have made booking travel fun and a breeze; always happy to help and go the extra mile, and always with a smile."

Jessica Lantos, Office Assistant

Golden Star Resources

Background

- · Easy smooth business travel is the goal.
- Travellers largely heading to rural areas of Africa.

Situation

- Small airports, lots of stops and layovers due to African travel landscape.
- GSR travellers miss a significant number of flights.

Solution

- Howard's been there, done it when it comes to Africa travel.
- Flexible options with airlines, especially during COVID.

Success

- Team are "tremendous" help in reaching Jessica's goal.
- Travellers are relaxed and kept informed.

